Statement for 2.12
Academic Advising at UH Hilo

The University of Hawai'i at Hilo has a multi-layered advising model inclusive of both traditional and e-advising solutions. Incoming freshmen and General (undeclared) students are assigned to professional advisors in the Career and Academic Advising Center (CAAS), while all other students are assigned to faculty advisors within academic departments in the Division of Academic Affairs.

Within the CAAS, the following services are provided:

- **Freshman ʻEleu.** An early outreach and mandatory advising initiative for all classified freshmen (0-29.99 credits) in all majors. Students must meet with their assigned advisor at least once each semester, for the first two semesters.
- **First-Year Transfers.** Newly accepted transfer students are referred to CAAS for advising during their first year, before being assigned to a faculty advisor in the department.
- **Exploratory Advising**. Undeclared students are assigned to a professional advisor in CAAS and must meet with an advisor upon earning 60 credits to declare a major.

Within the academic colleges, the following services are provided:

- **Embedded Advising.** Two highly prescribed majors, psychology (PSY) and kinesiology and exercise sciences (KES), have an assigned faculty advisor who, along with a cadre of highly trained peer advisors, advise all current and prospective students within the department, except for freshmen.
- **Career Advising.** The College of Business is piloting a hybrid model in which a faculty member provides an academic coaching model that blends pracices of academic and and career advising.

In addition to CAAS and faculty advisors, there are academic advisors that provide supplemental advising to students in other departments across the campus. This includes special population offices within the Division of Student Affairs, such as Student Support Services Program (SSSP), International Student Services, and Kīpuka Native Hawaiian Student Center. Within the Division of Academic Affairs, the Health Professions Student Center provides specialized advising support for students interested in pursuing health sciences, such as nursing, pharmacy, and medicine. An academic advisor is also aligned with the Athletics department on campus in support of student athletes.

The University of Hawai'i System has a robust system for electronic advising and record keeping in STAR, an online degree audit platform that has revolutionized advising at UH Hilo. STAR is the definitive source by which campuses will determine if classified, degree-seeking undergraduate students have met the degree requirements for graduation. Students are able to view their own progress toward degree and academic plan in the same system in which the register, providing seamless, easy-to-understand access to their progress toward completion.

Statement prepared by:
Division of Student Affairs
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