

# RESPONDING TO DISTRESSED OR DISRUPTIVE STUDENTS

## The Distressed Student

Student is troubled, confused, very sad, highly anxious, irritable, lacks motivation and/or concentration, demonstrates odd behavior or is thinking about suicide.

## Consultation Resources

Questions about emotional and behavioral issues and getting help:

Counseling Services 932-7465  
(Mon-Fri, 7:45 AM—4:30 PM)

### After Hours:

ACCESS - suicide & crisis hotline  
(24 hours, 7 days a week)

National Suicide Prevention Lifeline 800-753-6879  
800-273-8255

## Administrative or Conduct Concerns (if any)

Associate Vice Chancellor for Student Affairs & Dean of Students 932-7472

## Academic Status Concerns (if any)

Contact College Dean/Department Chair OR  
Call Campus Switchboard for contact information  
932-7000

## The Disruptive Student

Student's conduct is disruptive or dangerous, s/he uses verbal or physical threats, is actively threatening suicide or violence and is resisting help.

## Consultation/Intervention Resources

If physical safety of student and/or others is of immediate concern and student is on campus:

UH Hilo Campus Security—Emergency 974-7911  
UH Hilo Campus Security —Non-Emergency 974-7911

### If student is off-campus:

Hawaii Police Department—Emergency 911  
Hawaii Police Department—Non-Emergency 935-3311

## Non-Academic Misconduct Concerns (if any)

Associate Vice Chancellor for Student Affairs & Dean of Students 932-7472

## Follow-Up (If Needed)

For consultation with or referral to campus emergency counseling or health resources, call:

Counseling Services 932-7465  
Student Medical Services 932-7369

### For a student off-campus at the time, call:

Hilo Urgent Care 969-3051