



User Guide for Analog phones

Network Changes:

- The new network services changed to ISDN PRI (prime rate interface).
- The HATS dialing plan – no longer applies.

Flexible Feature Codes available – analog phones

- Used to activate features on analog phones.
- Example: *CWFA #1 – Call Forward All Calls Activated*
 - *Lift handset on the analog phone and press #1 and the extension you would like to transfer all calls to (i.e. internal extension number or external Telephone number).*
- List of Flexible Feature Codes you may use:

Flexible Feature Codes	Feature
CFWA #1	Call Forward All Calls Activated
CFWD #1	Call Forward All Calls Deactivate
CPAC #5	Call Park Access
CPRK *5	Call Park Pick Up
HOLD #4	Permanent Hold
PUDN #99	Pick Up DN
PUGR #98	Pick Up Group
PURN #8	Pick Up Ringing number
RGAA *97	Ring Again Active code
RGAD #97	Ring Again Deactivate code
SPCC #2	Speed Call Controller code
SPCU #3	Station Control Password Change code
ATDA *95	Auto Dial Active code
ATDD #95	Auto Dial Deactivate code
CPP *67	Calling Party Privacy code



CPPO *82	Calling Party Privacy Override code
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- Option – may use SPRE (Special Function Feature) fixed codes:
 - Dialing Plan SPRE is 5 - First Press 5 = (*55) + SPRE code
 - SPRE fixed codes - selected:

Dial SPRE + code	Feature
78	Stored Number Redial – STORE on analog set
79	Stored Number Redial – DIAL on analog set
89	Last Number Redial – redials the last # called

- Example:
 - i.e. Last Number Redial – redials the last # called
 - Dial SPRE (5) + code 89

Note: If there are any additional features requested – please check with your system administrator for assistance.