MEMORANDUM

TO: Barbara Leonard  
Chair, Faculty Congress

FROM: Donald Straney  
Chancellor

SUBJECT: Congress motion regarding establishing UH Hilo Office of Ombudsman

I am in receipt of your memorandum of November 8, 2010, transmitting a Faculty Congress recommendation to establish the office of ombudsman at UH Hilo.

I agree in principle with this recommendation. Having an ombudsman to serve as an impartial mediator and problem-solver on behalf of students, staff, administrators and students would greatly benefit our campus. As the next step, I am asking the vice chancellors to work together to develop a sustainable implementation plan.

Thank you for advancing this important initiative for the benefit of our campus.

cc: Dan Brown, Interim Vice Chancellor for Research
Philip Castille, Vice Chancellor for Academic Affairs
Debra Fitzsimons, Vice Chancellor for Administrative Affairs
Luoluo Hong, Vice Chancellor for Student Affairs
Date: November 8, 2010
To: Chancellor Donald Straney
From: Barbara Leonard, 2010-2011 Faculty Congress Chair
Re: October 22, 2010 Motion to Establish Office of Ombudsman

Dear Chancellor Straney,

The following motion was passed by Faculty Congress at its October 22, 2010 meeting.

**Motion:** Faculty Congress recommends that the Chancellor establish an Office of Ombudsman to act as a moderator and facilitator for intra-campus conflict resolution.

**Rationale:** Faculty, staff and student disputes are not handled well at this campus and this creates tension on campus. Creating an Office of Ombudsman would help alleviate much of this tension.

**Vote was 17 for, 1 opposed, 1 abstain. Motion passed.**

Barbara Leonard, Chair  
Jean Ippolito, Vice Chair

Please indicate your approval, yes or no below within 30 days of receipt of this letter. If you do not approve the motion, please indicate why. Thank you for your kokua.

Yes  
No

Comments:
See attached memorandum

![APPROVED/DISAPPROVED Mark]

Donald O. Straney
Chancellor