

# Creating a MyUH account:

1. Go to <https://myuh.hawaii.edu>
2. Select "Get a UH username"
3. Enter your name as it appears on your passport
4. Your student ID number is listed on the acceptance letter
5. Enter your birth date (Birth dates are entered: Month/Date/Year)
6. Hit Check status (Username options will appear, select one and continue).
7. Create a password and a secret question to recover your password.

## ① <https://myuh.hawaii.edu>

University of Hawai'i  
Information & Services Portal

University Directory | UH Home | Links | Help

**Secure Access Login**

UH Username:

UH Password:

**Login**

② \* Get a UH username  
\* Forgot my password  
\* Having problems logging in?  
\* Parents and Authorized Payment Users

Unauthorized access is prohibited by law in accordance with Chapter 708, Hawaii Revised Statutes; all use is subject to University of Hawaii Executive Policy E2.210.

**Regular Maintenance Activities**

- MyUH unavailable: 2:00 a.m. to 3:30 a.m. nightly
- Academic Services unavailable: 2:00 a.m. to 4:15 a.m. nightly
- Credit card and web check payment processing unavailable: 2nd Thursday of each month, 10:00 p.m. to 2:00 a.m. the next morning.

• Email access is always available through UH Web Mail

The University of Hawai'i System  
Ma luna a'e o na lahui a pau ke ola o ke kanaka

Home | UH System | Campuses | Academics | Research | Technology | Libraries | Arts & Culture | Community

Directory · Calendar

**Check Status of UH Username**

Your UH Username is your electronic key to gaining access to the university's online services.

Complete the following information to activate your UH Username. Your information will determine if you need a new UH Username created, or a password reset on an existing UH Username.

③ First Name:

Middle Name:   
(if None, leave blank)

Last Name:

④ Identification Number †:   
(UH Number or Social Security Number)

Re-enter Identification Number †:   
(UH Number or Social Security Number)

⑤ Date of Birth:  /  /   
(mm/dd/yyyy)

⑥ **Check Status**

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- This website is unavailable from 2:00 A.M. to 4:15 A.M. for system backups. The current time is 10:49 A.M.
- † The requested information is used to verify your identity and eligibility for a UH Username. Disclosure of your Social Security Number (SSN) is voluntary. If you do not have a SSN or do not wish to disclose it online, you may activate your account or reset your password by visiting your [Campus Representative](#) to verify your identity in person.
- SSN is a 9-digit number, and may be entered with or without hyphens, e.g. 123-45-6789 or 123456789.
- Your UH Number should be in the acceptance letter sent to you by your UH home campus, and might be of the form 12345678 or 1234-5678.
  - If you received a UH Number that starts with an @ sign (e.g. @12345678), please contact the Help Desk to receive your permanent UH Number. The Help Desk will ask you for your full legal name and your temporary "@UH" UH Number. The Help Desk's contact information is at the end of this web page.
- Your confidential data is encrypted for security purposes. This server has a digital certificate that uses SSL technology to encrypt the data.

Maintained by UH ITS

For assistance, [contact the ITS Help Desk.](#)

- ⑦ After selecting a username, you will need to create a password and a security question that would be used if you need to recover that password. Your password must be at least 8 characters long and include:

- at least 1 upper case letter: ABCDEFGHIJKLMNOPQRSTUVWXYZ
- one lower case letter: abcdefghijklmnopqrstuvwxyz
- a number: 0123456789
- a special character: !@#\$%^&\*()\_+{}